

## YOU CAN COME FOR TREATMENT IF YOU:

- Lived in Lower Manhattan or areas of Brooklyn
- Were a student in a school in the area
- Worked in or around area offices, stores, schools, or apartment buildings
- Helped in the clean-up of buildings in the affected area

"I went to Ground Zero to help. I was so sick, I vomited all the time. My chest hurt so much and I couldn't breathe. I never liked doctors before. But they help me so much, I don't know what I would do without them."



- Maria Segaline, Air Quality Tester



"When my wife, kids and I returned to our apartment, there was dust everywhere -- it burned our eyes, noses and throats. Community groups have worked for years to get residents and workers who have symptoms related to 9/11 to get checked: **persistent cough, shortness of breath, wheezing, asthma, migraine headaches, stomach problems, skin problems and depression.**

We all owe it to ourselves and to our families to take care of our health. Nothing is more important."

- Craig Hall,  
Lower Manhattan Resident and Community Organizer

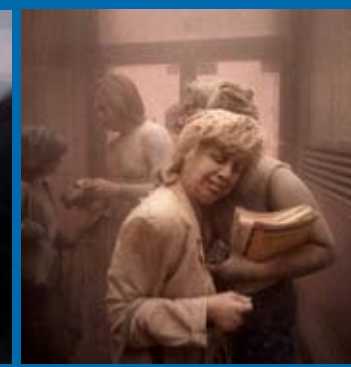


**Bellevue Hospital Center**  
462 First Avenue (27<sup>th</sup> Street)  
New York, New York 10016

**Gouverneur Healthcare Services**  
227 Madison Street (Clinton Street)  
New York, New York 10002

**Elmhurst Hospital Center**  
79-01 Broadway (79<sup>th</sup> Street)  
Elmhurst, New York 11373

# DO YOU HAVE HEALTH PROBLEMS RELATED TO 9/11?



For more information or to make an appointment,  
call toll free 1-877-WTC-0107  
(1-877-982-0107)

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Bellevue Hospital Center  
Gouverneur Healthcare Services  
Elmhurst Hospital Center



## WE CAN HELP.

**The World Trade Center Environmental Health Center is a Center of Excellence to treat people who have health problems as a result of 9/11. The Center has locations at Bellevue Hospital on the East Side of Manhattan, Gouverneur Healthcare Services in Lower Manhattan and Elmhurst Hospital in Queens. The Center works in partnership with community organizations and residents affected by 9/11. You can get treatment even if you cannot pay or don't have health insurance.**



"I cleaned buildings after 9/11 for months. In June of 2002, I started to feel bad, to cough. I couldn't play soccer so well anymore. I cough too much in the night; I have allergies and skin problems. I finally came to the WTC Environmental Health Center and they help me a lot and I don't pay anything."

- Francisco Correa, Clean-Up Worker

"I live ten blocks from Ground Zero. Six months after 9/11, I developed a persistent cold. Through the Chinese Staff and Workers Association, I found Bellevue. I am getting better now."

- De Quan Lu, Chinatown Resident



"I worked in Tower II. The smoke was so thick you couldn't see anything in front of you. I walked down 88 flights of stairs that day. I later had chest pain and was crying all the time. I got into the WTC program and I tell you, they will help you."

- Mary McCall, WTC Office Worker



"For six years, I've lived with the dust and memories of 9/11. I finally got psychological help for post traumatic stress. I also started having trouble breathing - it hurt so much! But I got the best medical work up ever. Now I get the medications and treatment to get better. There are so many people like me who need help."

- Lainie Kitt, Lower Manhattan Worker

### ■ How would I know if my health problems are related to 9/11?

It is hard to know if your health problems are due to 9/11. Some problems might include persistent symptoms, such as: shortness of breath, coughing, wheezing, stomach problems, skin problems, depression, anxiety and/or nervousness.

If you think you have a health problem related to 9/11, call toll free [1-877-WTC-0107](tel:1-877-WTC-0107). When you call, you will reach a person who will ask a few questions about your health problems to see if the program is right for you. If you do not speak English, you will be able to speak with someone in your language.

### ■ What will happen at my first appointment?

Your first appointment will take about 4 hours and include tests that will help guide your treatment. You may then need many follow-up visits for treatment.

### ■ How much will my care cost?

Treatment and most medications for your 911-related illness will be given at no out-of-pocket cost to you.

### ■ What if I have illnesses that are not related to 9/11?

We will refer you to other services for any needs you have that are not related to 9/11.



### ■ What if I have no medical problems?

This is a treatment program for people with health problems. It is not a screening program for people who have no health problems as a result of 9/11.

### ■ What if I was a 9/11 responder?

If you were involved in WTC rescue, recovery, restoration of essential services or clean-up activities, you can contact the WTC Medical Monitoring and Treatment Program which provides free services for responders. Call [1-888-702-0630](tel:1-888-702-0630) or visit [www.wtcexams.org](http://www.wtcexams.org).

### ■ How do I get an appointment?

Call toll free [1-877-WTC-0107](tel:1-877-WTC-0107). Most calls are answered right away. If you get voicemail, please leave a message with your phone number and the best time to reach you. You will be called back within one business day. You should feel free to leave a message in your language.

### ■ Is this a research program?

The main purpose of this program is to provide health care for people with 9/11-related health problems. When you come in for an exam, you will be given the opportunity to help us learn more about WTC-related illnesses by becoming part of research to understand 9/11 health effects. You will have the opportunity to sign a consent form to have your clinical information used for this research. Your name or personal contact information will not be used.

### ■ Where can I get more information about 9/11 health issues?

Visit the New York City Department of Health website, [www.nyc.gov/health](http://www.nyc.gov/health), for additional information and resources.